

### Overview

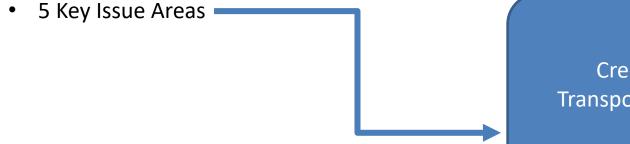
- What Is An RTCC?
- NWRTCC
- Local Issues
- Open Discussion



### Overview

#### Minnesota Council On Access (MCOTA)

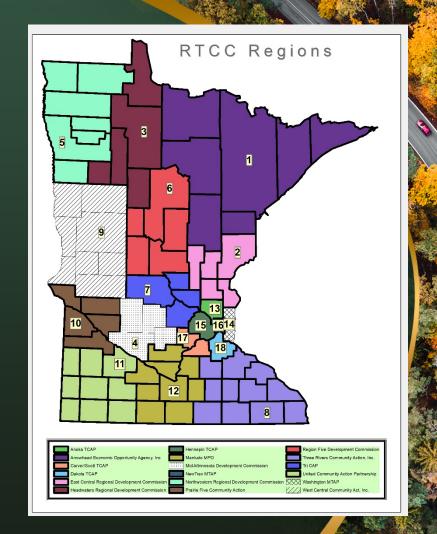
- Formed in 2010 By Statue
- "study, evaluate, oversee, and make recommendations to improve the coordination, availability, accessibility, efficiency, cost-effectiveness, and safety of transportation services provided to the transit public."
- 13 State Agencies & Organizations



2018
Creation of Regional
Transportation Coordination
Councils

#### Regional RTCC Organizations

- 1. Arrowhead 10. Prairie Five CAP
- 2. East Central 11. United CAP RDC
- 3. HRDC 12. Mankato MPO
- 4. Mid-MN RDC 13. Anoka TCAP
- 5. Northwest RDC 14. Washington MTAP
- 6. Region 5 RDC 15. Hennepin TCAP
- 7. Tri-Cap
- 8. Tree Rivers
  16. New Trax
  CAP
  17. Carver/Scott TCAP
- 9. West Central 18. Dakota CAP



### Northwest RTCC

#### **GOALS**

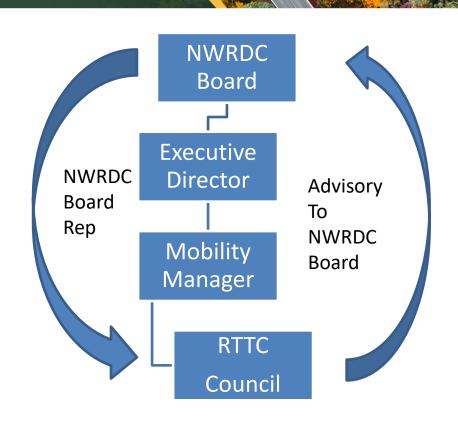
- Expand transportation options for underserved populations
- Develop better collaboration between transportation providers within the region
- Be a central source of public transportation information
- Provide planning and strategic expertise to transportation providers and service agents
- Reduce public transportation cost through new efficiencies and partnerships

#### **Mobility Management**

- ➤ Right People
- > Right Place
- > Right Time
- ➤ Right Service Delivery

## Northwest RTCC Structure

- Diverse Organizational Groups
- Meet Bi-Monthly
- Serve As Eyes & Ears Of Transportation Issues
- Technical Advisory To NWRDC Board



#### **Medical Transportation**

- \$150 billion/yr cost of missed medical appointments nationwide
- Medicaid transportation is a web of regulations
- Lack of area medical services
- Hospital Discharges
- Transportation to Fargo/Mayo/Twin
   Cities ->Chronic Condition = Relocation

- Mode 1 Personal mileage reimbursements
- Mode 2 Volunteer driver mileage reimbursements (curb-to-curb)
- Mode 3 Unassisted transport (curb-to-curb)
   may include taxi, bus, light rail, other commercial
   carriers and airfare
- Mode 4 Assisted transport (door-to-door and door-through-door) may include taxi, bus, light rail, other commercial carriers
   Protected Transportation
   Specialized Transportation Services (STS)

#### Roseau County Medical Transportation

- New Volunteer Driver Program
- Using Accessible Vehicle
- Local volunteers
- Rides to Roseau medical appointments

### Polk County Behavioral Health Transportation

- New Volunteer Driver Program
- Employer based volunteer program
- Sharing accessible van from local service provider
- Rides to Alluma medical appointments

#### **Volunteer Drivers**

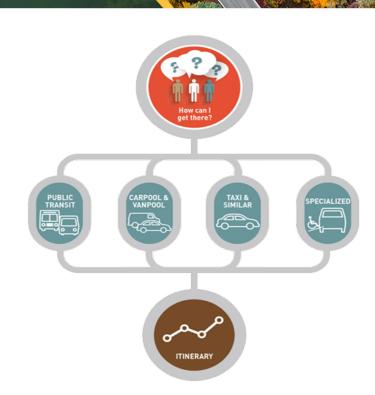
- "Backbone" of Rural Mobility
- Limited Availability
- Reimbursement Rates
- Lack of Non-Medical Options
- Silos



## Projects In Development

### One-Call/One Click System

- Centralized Resource For Transportation Information
- Mobility Management Center
- General Public & Service Agencies
- Mobility As A Service
  - Personalized Trip Planning
- 3-5 years in the future



## Projects In Development

### Volunteer Driver Improvements

- Recruitment Event
- Centralized Information
- Grocery Delivery Service
- Volunteer Driver Membership Program?
- Coalition Across The State
  - > IRS Regulations
  - Insurance Regulations
  - Reimbursement Rates



## Projects In Development

Bringing Lyft to Roseau County

- Community Engagement
- Driver Training
- Rider Training
- Trainers in the community

### So What Does This Mean?

- ➤ Efficiency Of Public Services
- Enhanced Mobility Options For Citizens
- Opportunity Increased For Mobility Funding
- ➤ Save \$\$\$
- ➤ Increased representation at the state level