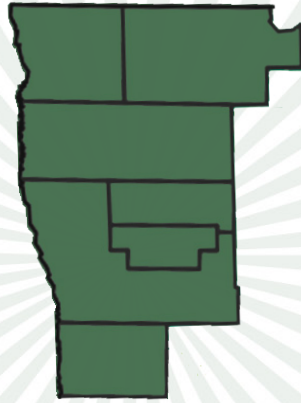


Region 1

Northwest Regional Transportation Coordinating Council



Our Mission

“To support improved access and options for transportation services in Northwestern MN through communication and creative partnerships.”

Who We Are

The Northwest Regional Transportation Coordinating Council (NWRTPCC) is comprised of agencies, organizations, and individuals working together to reduce transportation barriers throughout Region 1. If you or your organization are interested in helping address transportation issues in your community we welcome your participation.

What We Do

Increase coordination between transportation providers, service agents, and the private sector to fill transportation gaps. By increasing access to transportation, we help provide individuals with more options.

Our role is to keep transportation needs on the mind of public and brought to the attention of local, regional and state policy makers. NWRTPCC is not a transportation provider

Understanding Specialized Transportation



What is Specialized Transportation?

Special Transportation Service (STS) is a transportation service provided to the elderly or disabled by an agency that receives financial assistance or grants from the state of Minnesota, the federal government, or both. Special Transportation Service providers play a critical role in the safe transportation of the elderly and disabled.

How is it paid for?

Most Specialized Transportation Services are paid for by a Medicaid waiver or supplemental insurance. Private pay is also an option.

Who can use STS?

Generally, people 60 years of age and older or any person with a disability can use STS. Some funded agencies may allow low income persons under age 60 to ride.

How do I arrange a ride?

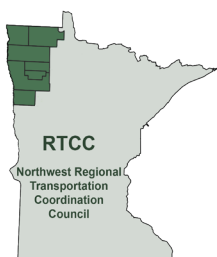
When calling STS, the rider will need to provide name, address, and possibly county of residence. The caller may need to complete an application, depending on the specific agency.

The rider must plan in advance, usually 48 hours prior to the needed ride:

- Have specific dates, time and mobility requirements ready when you call.
 - Will a curb-to-curb ride be sufficient or do you need help through the door?
 - Inform the agency if an escort will accompany you.
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What if I have questions or need more help?

For riders that need more assistance, contact the Senior LinkAge Line® at 800-333-2433 or the Disability Linkage Line® at (866) 333-2466. These programs are free and can assist in finding transportation, help in connecting riders with transportation programs and assist the rider with applications, if needed.



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