



Connecting people to communities

TCAP UPDATE - DAKOTA COUNTY

MAY 27, 2020



GoDakota is funded by the State of Minnesota and Dakota County.

Agenda

- Transportation Finder
- Dakota County Social Services & Lyft Partnership Pilot
- GoDakota Travel Training
- DakotaLink



Transportation Finder

Government

Home & Property

Permits & Licenses

Law & Justice

Health & Family

Environment

Transportation

Home > Transportation > Getting Around the County



DakotaLink

Contact

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Getting Around the County

GoDakota connects people to communities by getting you where you need to go using public and private transportation services – like MetroTransit, Minnesota Valley Transit Authority and DARTS – in Dakota County.

 [GoDakota Transportation Resource Guide](#)

GoDakota Transportation Finder

Find transportation services available near you. Just enter a Dakota County address in the search field to learn what options are available. Click on the options listed to learn more. [Go to the GoDakota Transportation Finder.](#)

Travel Training

GoDakota created free Travel Training to promote independence by helping you understand your transportation options and teaching you where you need to go.

Individual or group training is available:

- **Trip Training:** Comprehensive, personalized instruction to teach you how to reach specific destinations.
- **Group Training:** General small group training about how to use transportation options and practice skills.
- **Train-the-trainer Training:** Training specifically designed to provide information for teachers, case managers and others to educate their clients about transportation resources and "how to ride" information.



Transportation Finder Information

- Input your address
- Learn about transportation options available at that address including:
 - Public transportation including TransitLink and Metro Mobility
 - Volunteer Driver
 - Community transportation options
 - Rideshare
- Click on each option's link to learn more about contact information, fare, accessibility and more.

Dakota County & Lyft Pilot Details

- In MN, transportation is a billable service under the Centers for Medicare and Medicaid Services Home and Community Based (HCBS) waivers
- Under the pilot:
 - Individuals with HCBS waivers can take Lyft to get to and from employment and/or to access the community
 - Dakota County then bills the individual's Medicaid Waiver directly for the cost of the rides taken

Pilot Intended Outcomes

- For individuals on HCBS Medicaid Waivers:
 - Increased satisfaction with transportation options
 - Decreased transportation barriers to employment and community access
 - Increased opportunities for community integration

Ridership Details

- Ridership has increased each month:
 - March 2019 = 23 riders
 - November 2019 = 158 riders
 - May 2020 = 413 riders
- Average trips per month per rider = 24
- Average cost per trip = \$13.40

Satisfaction with Transportation

- Before Lyft Pilot:
 - 60% were either dissatisfied or extremely dissatisfied with their transportation
- 1 month after riding Lyft:
 - 92% were either satisfied or extremely satisfied with their transportation

How Pilot has Helped Riders

- Can get to work/leave when they need to = 71%
- Friends/Family no longer have to drive = 63%
- Transportation is less stressful = 63%
- Transportation is more reliable = 61%
- Spending less time on transportation = 61%
- Can work more hours = 43%
- Got a new job! = 25%

Lyft and Employment



Regional Summits Available

- Training to counties and organizations
- Provide data to support the model
- Provide support to set up a similar model

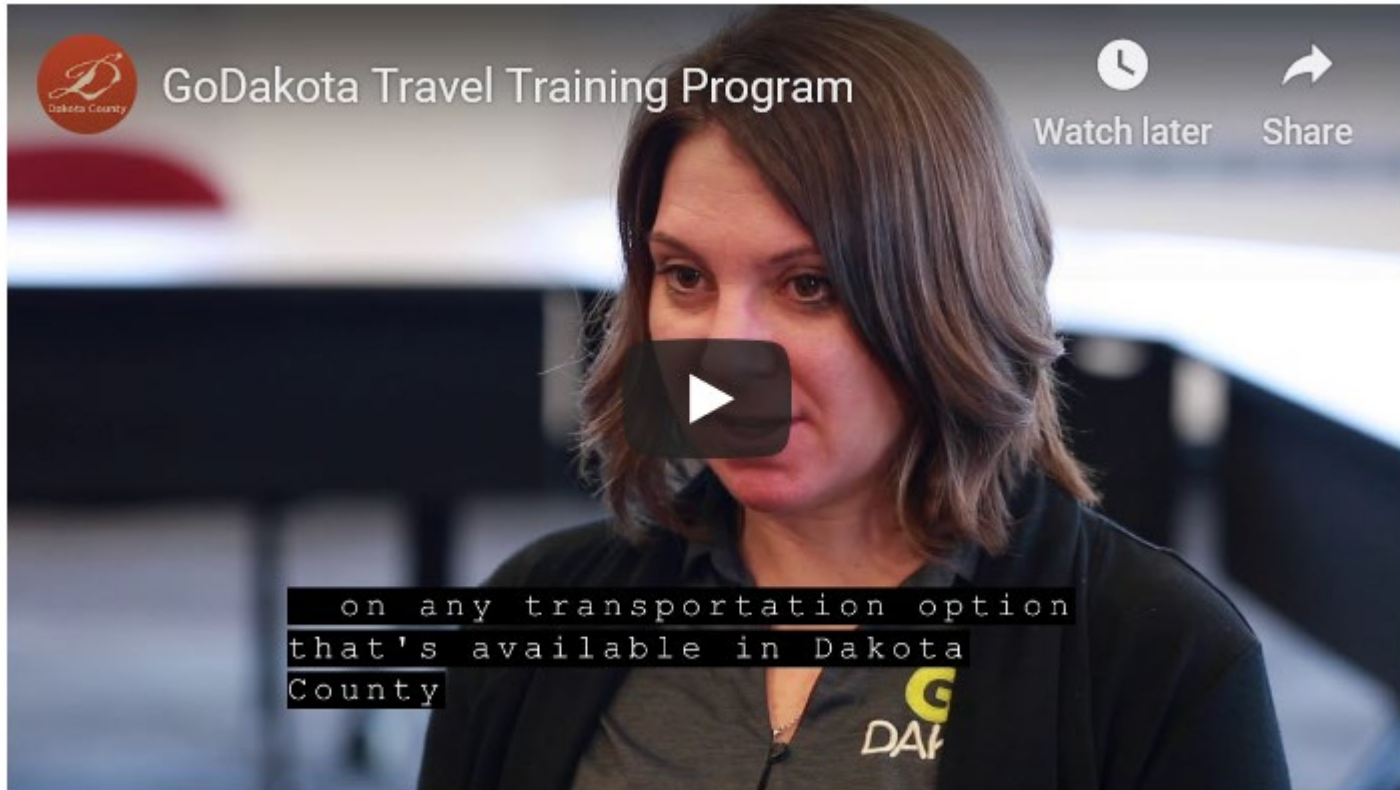
Travel Training Options

- Train the Trainer:
 - Training for those who can then train others
- Group Training:
 - Up to 10 people
 - Experiential learning both in the classroom and in the community
- Trip Training
 - Personalized training to teach specific routes

Travel Training

- Provided on any transportation mode that is available to the individual
- Trip Training Includes:
 - Travel Assessment
 - Daily Travel Report
 - Creation of Tools
 - Travel Trainer Fade Out
 - Travel Trainer Follow up

Travel Training Success Stories



Travel Training Data

- 2019 Data:
 - 45 individuals completed trip training
 - 957 individuals completed group training
- 2020 Data to date:
 - 16 individuals completed trip training
 - 527 individuals completed group training

DakotaLink Pilot

- Pilot started on September 10, 2019
- Runs three times/day on weekdays
- Original intent was to help those getting out of jail a way to get to public transportation options
- Paid for by Dakota County (free to ride!)
- Open for all



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