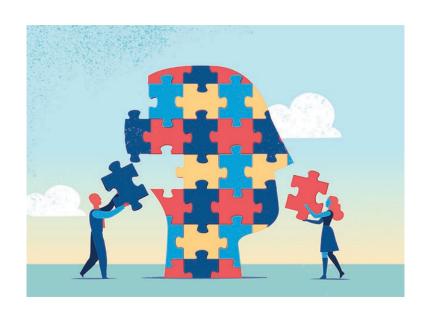
# Community Education about People who are Deaf or Hard of Hearing: "What?"

Elise Knopf
Rehabilitation Area Manager
Vocational Rehabilitation Services
April 21, 2021

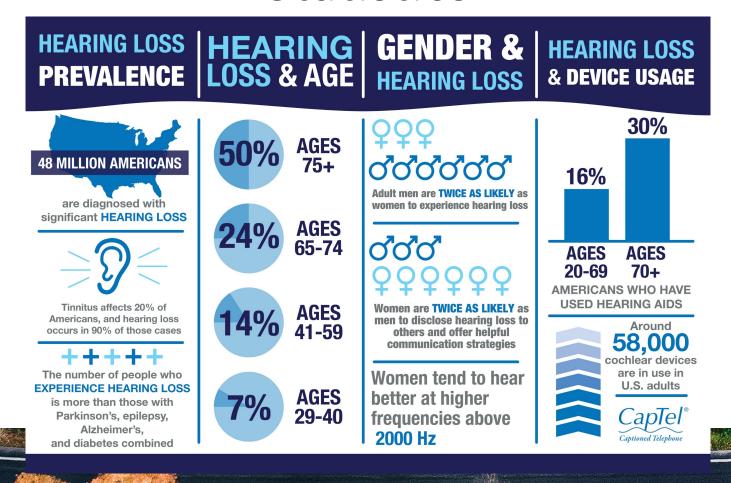
# Identity

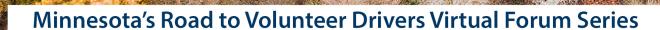


#### Presentation Objectives

Background Information
Myths and Misconceptions
Deaf Culture & Language
Communication Strategies
Resources

#### **Statistics**

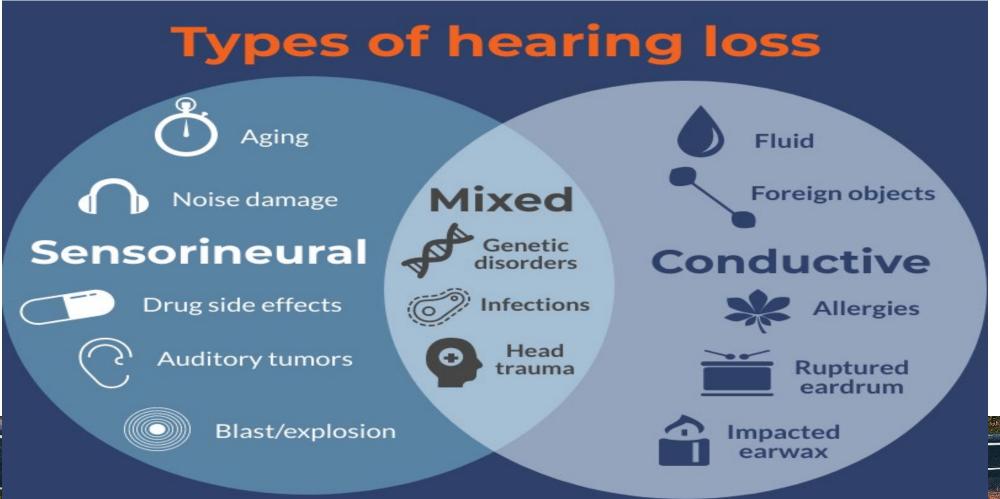






the sold all a letter

### Types of hearing loss





 Blindness cuts us off from things, but deafness cuts us off from people

Helen Keller

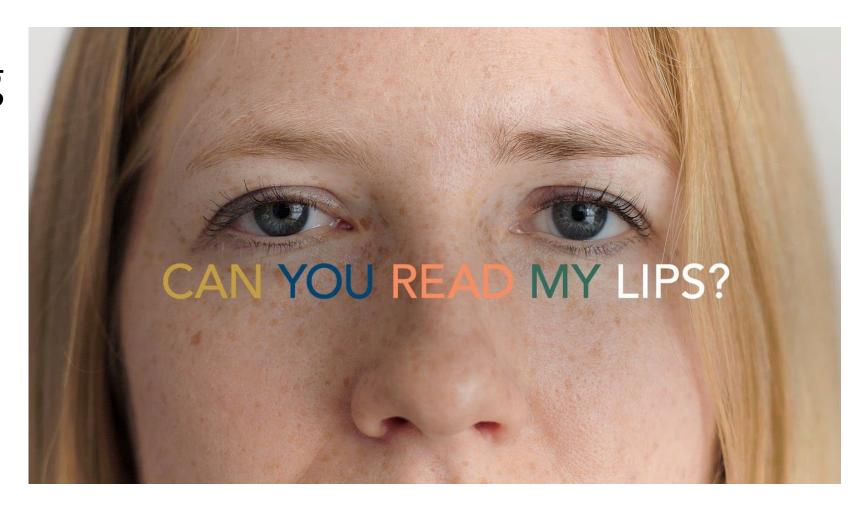
### Myths and Misconceptions

- All Deaf people can read lips
- Deafness is genetic
- Sign Language is universal
- The louder, the better

#### More myths and misconceptions

- Hearing aids make for normal hearing
- Deaf people cannot talk
- Deaf people cannot drive
- Deaf people know braille

# Lip reading



# **Deaf Culture**





#### Deaf vs deaf

<u>Deaf</u>

Culture

Language is ASL

Deaf is not a disability

Associates with the deaf

community

<u>deaf</u>

Isolation (sometimes)

Medical model

Has a disability

Associates with the hearing

community

## Terminology

- Deaf and Dumb or Deaf-Mute
- Hearing Impaired (can go both ways)
- deaf
- Hard of Hearing
- Deaf
- · DeafBlind or deaf blind

"Deaf people as a linguistic minority have a common experience of life, and this manifests itself in Deaf culture. This includes beliefs, attitudes, history, norms, values, literary traditions, and art shared by Deaf people."

Source: World Federation of the Deaf

#### Features of Deaf Culture

- Members do not wish they could hear.
- Eye contact is important.
- Facial expression and body language are necessary to clearly communicate.
- Expressed in art, theater, poetry, ASL stories and more.

#### Features of Deaf Culture

- Deaf people get one another's attention through visual or tactile methods. (flashing lights, waving hands, lightly tapping shoulder, pounding on table, etc.)
- Deaf people tend to be more direct than people who can hear and are part of the mainstream culture in the United States.
- Deaf Schools and Deaf Clubs-proud history.

#### American Sign Language

- ASL is the 3rd most used language in the United States
  - Shared primary language of the deaf community
  - Used in the U.S, Canada and some places in Mexico
- Has its own complex grammar that is distinct from English
  - ASL is NOT universal

#### Is Hard of Hearing a culture?



#### Measuring sound

#### **Decibel levels for some common sounds:**

• Breathing: 10 dB

Normal conversation: 40-60 dB

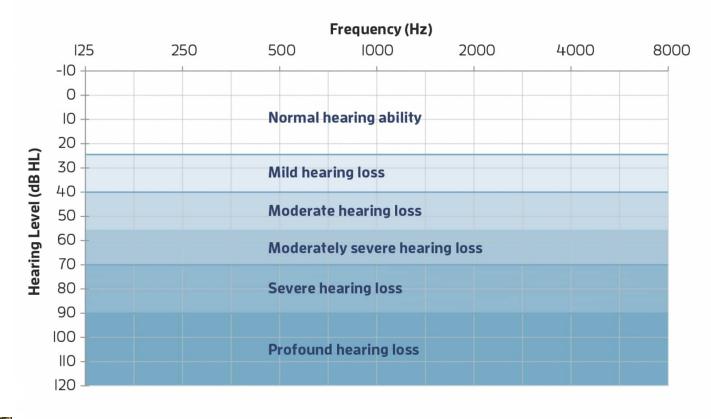
Lawnmower: 90 dB

• Rock concert: 120 dB

• Gunshot: 140 dB

https://www.healthyhearing.com/report/41775-Degrees-of-hearing-loss

## Measuring frequency



Minnesota's Road to Volunteer Drivers Virtual Forum Series

Minnesota's Road to Volunteer Drivers Virtual Forum Series

#### Hearing Loss Simulator

 https://www.bing.com/videos/search?q=video+hearing+loss+decibel +microphone+classroom&docid=608054720921994768&mid=A4FEA 3EBC3155DE5EEBEA4FEA3EBC3155DE5EEBE&view=detail&FORM=VI RE

#### Conditions and Considerations

- Meniere's Disease
- Balance issues
- Tinnitus
- Vertigo
- Sound sensitivity
- Sight sensitivity (Usher's Syndrome)

#### Communication Strategies

- Texting
- Speaking into app on phone
- Writing or drawing
- Lip reading
- Gesturing
- When in doubt, ask...in fact, ask first!

# Video Relay Services



# Captioned Telephones



#### Suggestions

- Ask first, what do you need for communication?
- Have paper and pen ready
- Make sure person can see your mouth when you speak
- Keep mouth free of objects
- Keep beard trimmed
- Be patient and mindful
- Always repeat using different phrases



#### Q&A

#### **Questions?**

- Use the Q&A feature at the bottom of your screen to submit questions.
- If joining by phone, press \*9 to raise your hand. The host will allow you to unmute during Q&A time to ask your question.
- Unanswered questions and their responses will be posted on the event webpage with the slides and videorecording.

www.coordinatemntransit.org/events/volunteerdriverforum/2020-21/apr21

#### Contact information

Elise Knopf
Rehabilitation Area Manager
Vocational Rehabilitation Services
540 Fairview Avenue North, Suite 103
Saint Paul, MN 55104

Elise.Knopf@state.mn.us 612-213-3986