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Emergency Preparedness

MODULE 2 – EMERGENCY PREPAREDNESS

Module 2 -Emergency Preparedness

1. Emergency situations
 1. Medical
 2. Weather
2. Personal preparedness
3. Agency disaster response
4. Volunteering during disasters
5. Emergency management framework

What are you most concerned about when providing services for passengers in your vehicle or program?

- Answer in chat or unmute

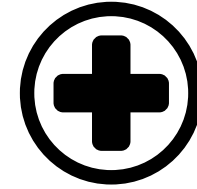
Medical Emergencies – Call 911

- Falls
- Seizures
- Diabetic reaction
- CPR/AED



Other Medical Emergencies

- Choking
- Allergic reaction
- Asthma
- Dementia
- Mental health crisis



Weather Emergencies

- Skills training
- Vehicle readiness
- Back-up plan



Emergency vs. Disaster



Personal Preparedness

Ready



- Identify risks
- Make a plan
- Build a kit
- Share your plans
- Practice your plan
- [Plan Resources](#)



12 WAYS TO PREPARE

<input type="checkbox"/>  Sign up for Alerts and Warnings	<input type="checkbox"/>  Make a Plan	<input type="checkbox"/>  Save for a Rainy Day	<input type="checkbox"/>  Practice Emergency Drills	<input type="checkbox"/>  Test Family Communication Plan	<input type="checkbox"/>  Safeguard Documents
<input type="checkbox"/>  Plan with Neighbors	<input type="checkbox"/>  Make Your Home Safer	<input type="checkbox"/>  Know Evacuation Routes	<input type="checkbox"/>  Assemble or Update Supplies	<input type="checkbox"/>  Get Involved in Your Community	<input type="checkbox"/>  Document and Insure Property

ASL INTERPRETER CHANGE 1

Emergency Alerts

Emergency Alert System (EAS)

- National public warning system through TV and radio.

NOAA Weather Radio

- Network of radio stations continuously broadcast weather from National Weather Service.

Wireless Emergency Alerts (WEAs)

- Text message with unique sound & vibration repeated twice.

Local Alerts – Code Red, Reverse 911

Family Emergency Plan

- Provide training and tools for staff and volunteers to prepare.
- Employees who do not have family emergency plans are less likely to report to work following a disaster.

Is Your Agency Ready?



Plans

- Emergency Operations Plan
 - Response and recovery
- Continuity of Operations Plan
 - Continuing essential functions of your agency during unexpected events.
- Pandemic Plan
 - Disease outbreak that spans several countries and affects large amounts of people.



Working with Local Emergency Management

- Introduce yourself and get a seat at the table
- You have expertise in transportation as well as volunteer management.
- Designate a representative from your agency to interface with emergency operations.
- Prepare and sign Memorandums of Understanding.

Agency Emergency Response

- Policies
- Tools
- Training
- Practice



Volunteers in a Disaster

- Affiliated – attached to a recognized voluntary or nonprofit and trained for specific disaster response activities. The organization will mobilize.
 - Medical Reserve Corps, Animal Reserve Corps
- Unaffiliated – spontaneous volunteers, self-deploy. Not part of a disaster relief organization

Emergency Communications

- Ensure volunteers/riders know where to look and what to do in emergencies.
- Explain typical procedure during storms, power outages and other emergencies.
- Cell phones are an effective, especially text messages.



Emergency Communications Methods

- Automated alert notification systems
- Pre-recorded service alert messages
- News crawl for cancellations (think school closing)
- Calling tree
- Bulletin board
- Updates posted on the agency website
- Posts to Twitter, Facebook, YouTube and other social media networks
- Other community website, 211

During an Emergency

- Activate your personal emergency plan
- Follow agency protocols
- Don't just show up. Stay home until alerted
- Look to be affiliated with an agency and follow their processes, even if different than your agencies processes
- Understand the overall emergency management framework
- Record your time, what you did, where you went, any injuries, damage to vehicle

Resource Tracking & Documentation

- Report showing each volunteer and their hours worked (date, time in and out, # of hours worked within week)
- Mileage per vehicle per day using odometer readings
- Other emergency-related expenses (receipts attached)
- Volunteer injuries
- Property damage

Volunteer Engagement Recovery Plan

- Recognition
- Revision to policy
- Re-orientation and re-training
- Resources
- Recruitment



ASL INTERPRETER CHANGE 2

Stages of Emergency

- Preparedness
- Response
- Recovery
- Mitigation



National Incident Management System

- Systematic, proactive approach
- Three components
 - Resources management
 - Command and coordination
 - Communications and information management



Incident Command System

- Nationwide standardized approach to manage incidents.
- Ensures private and public resources used most efficiently to foster coordination.



Don't Reinvent the Wheel

- [Ready!](#)
- [Be Ready MN](#)
- [Promising Practices for Fixed-Route & Paratransit Agencies: Communicating with Older Adults Before, During and After Emergencies](#) - NADTC
- [The Impact of COVID-19 on Transportation Services: Volunteer Driver Programs webinar](#) - NADTC
- [Operating Volunteer Driver Programs in a Pandemic](#)
- NADTC

“I have always found in preparing for battle that plans are useless, but planning is indispensable.”



Dwight D. Eisenhower

Dwight D. Eisenhower



Take Aways

What is one thing new or something you will do differently personally or as an agency as a result of the sessions today?

Chat or unmute

Questions?





Thank you!

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