

RTCC Meeting Minutes

December 17, 2018

“To coordinate and expand the provision of transportation services to benefit those residents of West Central Minnesota facing transportation barriers.”

On Phone: Rhonda Antrim (Traverse County Social Services), Jessica Rupert (Prime West), Rhonda Porter (Clay County), Liberty Sleiter (Stevens County Social Services), Brenda Brittin (Rainbow Rider), Lori Schwartz (L&P), Nicole Ferholz (Economic Development),

In attendance: Sue Seimers (MNDOT), Wayne Hurley (WCI), Kate Storhaug (Dancing Sky Area on Aging), Liz Kuoppala (Mahube-Otwa), Kim Gullickson (Grant County Human Services), Katie Ennen (Grant County Social Services), Daryn Toso (Transit Alternatives),

1) Introductions made

2) Timeline of Events- Overview presented

3) Work Plan-

a. Adoption of Bylaws

Kate Motioned, Wayne Second to adopt bylaw with the addition of adding the three Community Action Agencies to Article 111: Membership. Motion Carried

4) County Discussion-Call from Diogo Reis-Department of Human Services NEMT

- Increase quality of services with in our region, Increase efficiencies

5) Goals, Objectives and Action Plan-

a. Objectives:

- i. Compiling data within our regions
- ii. Create effective, efficient transportation services for individual in our region
- iii. Filling transportation gaps in all areas within our region

b. Action Steps:

- i. Collect Data within our region that’s providing transportation services
- ii. Centralizes information for All Transit Agencies
 1. Educate public about transportation available
 2. Distribute Transit Information to high potential ridership locations
- iii. Asset Map with our Regional Transportation
- iv. Create a regional map that we start to put different transportation options within our region (website based-interactive map)
 1. Google maps, software, Tech savvy to build off of google maps
- v. Arranging for and authorizing MA, NEMT, Volunteer driver program, access transportations

c. Goals:

i. Long Term Goal:

1. To implement an R4RTCC Schedule Access Hub with potential Brokerage Center.
 - a. Locations, times, maps, ways to pay
 - b. A place to see all services and ways to access
 - c. Online website
 - d. User (client) and provider friendly
 - e. People centered
 - f. Governed body
 - g. Staffed
 - h. Expansion of Ready Ride services
 - i. One call, one access point
 - j. Provide respite transportation

ii. Short Term Goal(s):

1. Educate the public about transportation available by centralizing information about transit and distributing in high potential ridership locations.
 - a. Radio ads
 - b. Flyers and brochures
 - c. Newspaper
 - d. Social media
 - e. Car wrap
 - f. Grocery stores
 - g. Superstores
 - h. Employers
 - i. Libraries
 - j. Social Services
2. Increase service hours, establish taxi-subsidy programs and establish/enhance assisted transportation
 - a. Drivers working late hours, weekend hours, and accepting short notice rides
 - b. Carry groceries, wait for people at appointments, help with putting shoes or jacket
3. Implement rural transit bus stops
 - a. Centralized location for a bus or volunteer driver to pick up client
 - b. Volunteer or taxi picking up client to bring them to a central bus location

Meeting Adjourned at 2:49pm

Next meeting: *January 28, 2019 1:00pm-3:00pm West Central Initiative*

