


# SmartLink

Mobility Management-Then and Now

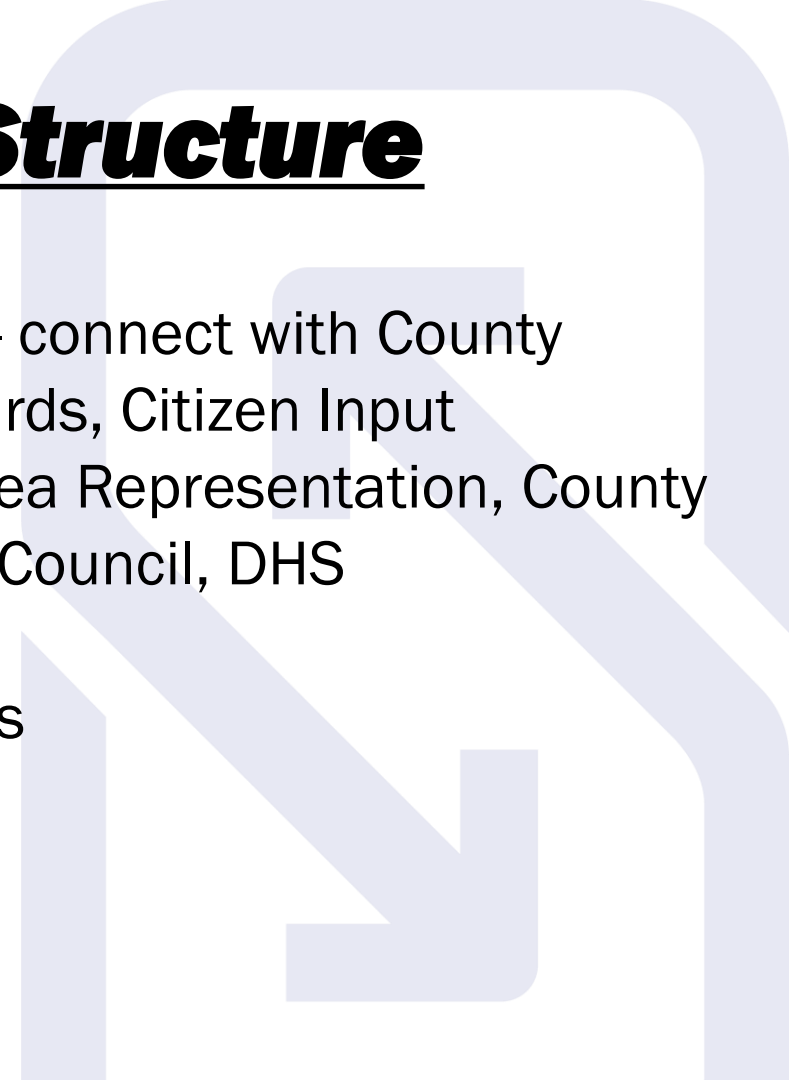
# **Mobility Management**



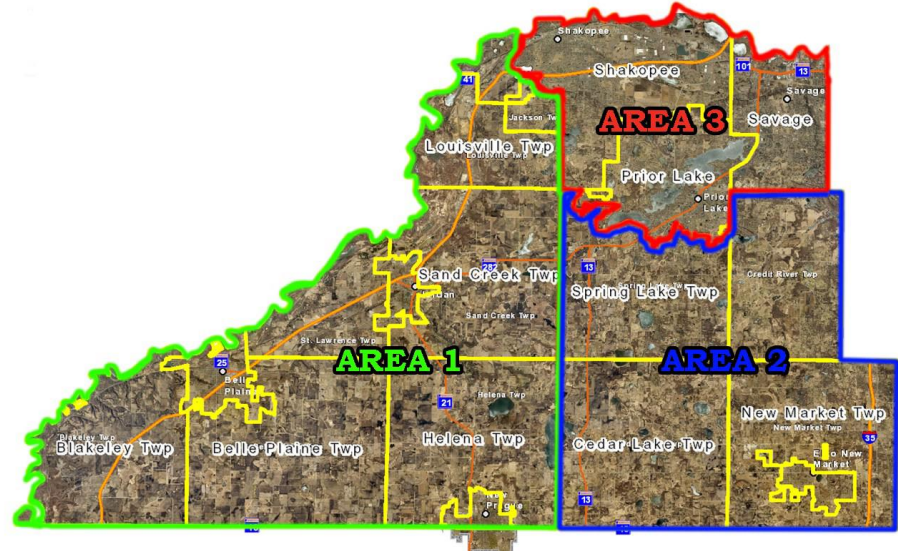
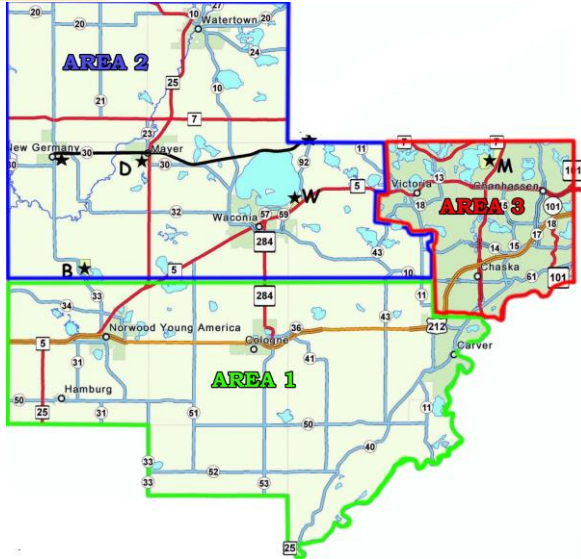
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- How do we define it?
  - How we started
  - Provider DAR, NEMT, volunteer driver, 5310, travel trainer, marketing
  - Manager- contracts, oversight, procedures
  - Coordinator- inventory, connections,



# **Mobility Board Structure**

- Inventory of existing resources- connect with County Human Services, 2 County Boards, Citizen Input
  - Two County Commissioners, Area Representation, County Human Services, MNDOT, Met Council, DHS
  - By-Laws- Structure, Goals
  - Two sub-groups- working groups
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# Mobility Board





# **Mobility Board**



## **Mobility Management Board Members**

**Scott County Commissioner:** Jon Ulrich

**Carver County Commissioner:** James Ische

**Scott County Area 1:** Amanda Schuh, Jordan City Council Member

**Area 2:** Open

**Area 3:** Kevin Burkhart, Prior Lake City Council Member

**Carver County Area 4:** Dick Stolz, Norwood Young America City Council Member

**Area 5:** Open

**Area 6:** Greg Boe- MN House of Representatives

**Scott County Human Services:** Danielle Fox

**Carver County Human Services:** Kate Probert

**Scott County Citizen:** Bob Crawford

**Carver County Citizen:** Open

## *Associate Members:*

**Minnesota Department of Transportation:** Noel Shughart

**Metropolitan Council:** Gerri Sutton

**Minnesota Department of Human Services:** Courtney Whited



# **Needs Group/Provider Group**

- **Needs Group- Small geographic areas to discover local needs/gaps for that area. Local participation- employers, schools, senior groups, Human Services, Service groups, churches, city/township leaders, engaged citizens**
- **Provider Group- providers of transportation services- Dial-a-Ride, NEMT network, volunteer networks, school bus, vets, fixed route, taxi, wheelchair transportation, senior buildings, non-profits, Lions, churches, Rotary clubs**
- **SmartLink engages with these groups to understand solving transportation gaps and work towards solutions . Constant engagement, different themes> Employment, education, seniors**

# **COVID 19 What's Changed**


- Involved in County EOC
- Safety procedures such as temperature taking, sanitizing of equipment, passenger capacity limitations
- Deliveries of essential goods such as food and PPE

# **Current Projects**

- **Volunteer driver essential deliveries no passengers yet**
- **Dial-a-Ride at about 30% DT&H changed structure**
- **NEMT network at about 30% return**
- **NEMT network helps vets**
- **Involved with County Emergency Operations Command**
- **Travel Training with Human Services and individuals**
- **Shared vehicle – needs new partners**
- **County Health Improvement Committee**
- **Unified Transportation Management Plan- comp plans**
- **Resilient Communities Project- U of MN Carver County**



# **What Does the Future Hold**

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- Hospital/Clinic Transports- health care workers
  - NEMT network uses-foster care, child and family...
  - Veterans Transportation Coordination
  - Mobility Hubs/Automated vehicles
  - Food/PPE Distribution
  - Minority/Senior/Disabled Outreach- equity
  - TNC-Uber/Lyft solutions
  - Volunteer Van- rural areas
  - School Needs
  - 5310 shared vehicle shopping loops