## Update: Mobility Management

## Regional Transportation Coordinating Council Transit Coordination Assistance Project

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### Update: Mobility Management- RTCCs and TCAPs

#### Mobility Management:

- Mobility management is an approach to designing and delivering transportation services that starts and ends with the customer.
- It begins with a community vision in which the entire transportation network—public transit, private operators, cycling and walking, volunteer drivers, and others—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.

Longer definition: National Center on Mobility Management



## What is mobility management addressing?



• Transportation need exceeds resources .

## Who Is Involved With Mobility Management Issues?



#### **Mobility Management:**

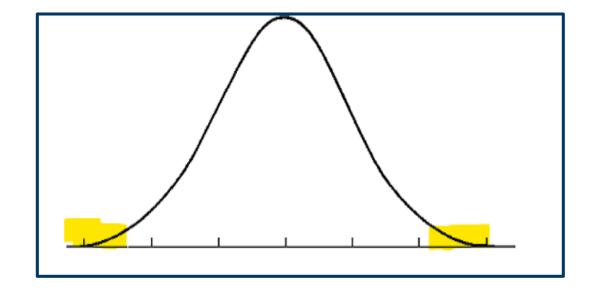
 It begins with a community vision in which the entire transportation network—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.

#### **Root Structure Includes:**

County Commissioner/Area Agencies on Aging/Workforce Development/Human Services non- profits/Transportation Advocate/Veteran Service Organizations/Managed Care Centers for Independent Living/Consumers/Business Community/Local Public Health and many more!

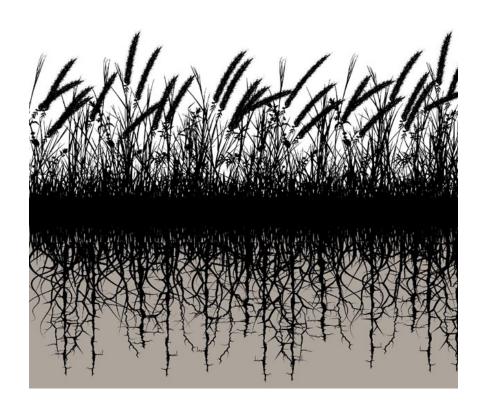
## Who is being supported?

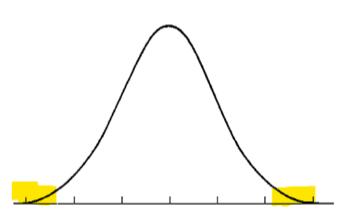
- Supporting transportation needs for older adults, people with disabilities and low-income individuals
- Meeting the needs when public transportation is insufficient, inappropriate or unavailable.
- Often a relatively low number of a region's population requires human, social transportation. compared to the entire region. But challenges that an individual face are significant – along with a complex process toward solution – key focus



## Mobility Management "Transportation services that start and end with the customer."









# Thank you again!

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