



## MCOTA Meeting March 22, 2023

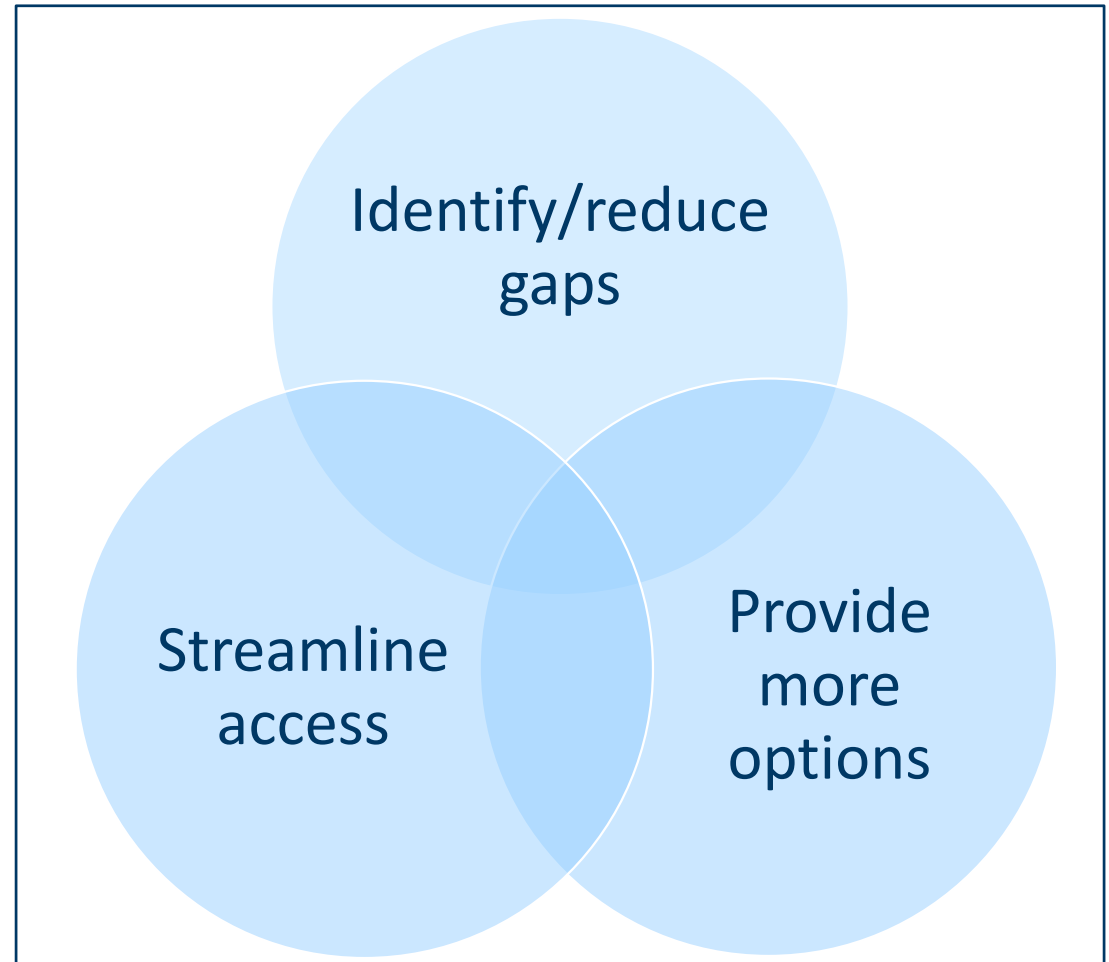
Michelle Lichtig - Program Manager

# Vision and Mission

**VISION:** Minnesotans will have access to coordinated transportation services to meet their mobility needs.

**MISSION:** To work together to remove obstacles that prevent the successful coordination of transportation programs and resources among their respective customers.

**FOCUS:** Transportation access and coordination for older adults, people with disabilities and people with low income.



# Presentation: Minnesota Social Service Association

## Transportation Barriers: Partnering for Improved Access

### Presenters:

- Robyn Bernardy, Dakota TCAP
- Shelly Pflaum, SW RTCC
- Alan Herrmann, Carver /Scott TCAP
- Mai Thor and Michelle Lichtig, MNDOT



# MSSA Presentation Focus

## **SRO Presentation (standing room only)**

- 200 attended Session
- Interactive – polling questions

### **Presentation theme:**

Transportation solutions involve and evolve with community partners such as people in attendance

## **Why presentations at non-transportation conferences?**

- Human Services – all issues tied to transportation
- Mutual Learning
- Engage attendees to participate in their RTCC/TCAP
- Learn about Mobility Management - RTCC/TCAP as a resource

# Community Partners



Need to partner because need is larger than resources.

- Need to leverage resources through community partnership

Mobility Management – RTCCs/TCAPs role

Greater MN : Community Health Care Provider-  
Timely access for critical outpatient therapy

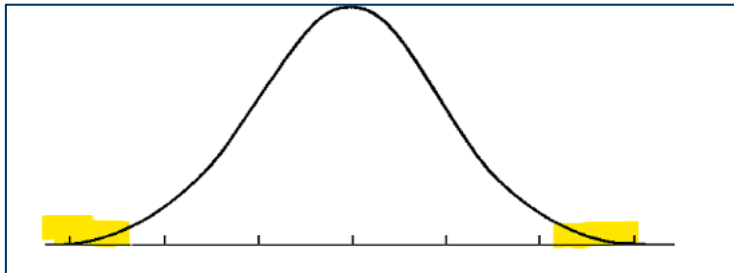
Metro : Social Service Provider- Transportation  
access/language barriers

# Collaborating – Working towards solution



- Assisting and partnering to define the solution
- Coordinating resources
- Involvement in the solution

# Customer Focused



- Addressing Specific focused issue /community/or geographic area
- Opportunity to learn from solutions – apply them to other situations

# Thank You!

*Michelle Lichtig*

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