



Minnesota Council on Transportation Access (MCOTA) Senior Leadership Meeting

July 10, 2023

Welcome

8:30 Welcome - Nancy Daubenberger, MnDOT
Commissioner

8:35 Member Roll Call - Tim Sexton, MCOTA Chair and
Assistant Commissioner for Sustainability, Planning,
and Program Management, MnDOT

*Action: Agency MCOTA members and senior
leadership members enter their name and
organization into the chat.*

Agenda:

- Work Plan Update
- Aligning with the Coordinating Council on Access and Mobility (CCAM) Strategic Plan
- Development of MCOTA's Strategic Plan for 2025-2029
- Next Steps and Member Follow-up
- Closing comments, public comment, and adjourn

Member Agencies

- Minnesota Department of Transportation
- Minnesota Department of Human Services
- Office of the Governor
- Metropolitan Council
- Minnesota Board on Aging
- Minnesota Department of Commerce
- Minnesota Department of Education
- Minnesota Department of Employment and Economic Development
- Minnesota Department of Health
- Minnesota Department of Veterans Affairs
- Minnesota Management and Budget
- Minnesota Public Transit Association
- Minnesota State Council on Disability

Work Plan Update

8:40 Work Plan Update (Fall 2021-2023) - Tom Gottfried, MCOTA Executive Director and Program Director, Department of Transportation

- [MCOTA 2020-2024 Strategic Plan](#)
- [MCOTA 2022-2024 Work Plan](#)

Questions: Are we on the right track? Any new issues to consider?

Work Team Updates

- **Accessibility & Olmstead** – David Fenley – ADA Director, Minnesota Council on Disability
- **Removing Barriers** – Brandon Nurmi – Director, Minnesota Public Transit Association and Transportation Director, Arrowhead Transit
- **Volunteer Drivers** – Beverly Sidlo-Tolliver, Mobility Manager and Transportation Coordinator, Arrowhead RTCC

Work Team Update: Accessibility & Olmstead Team

- **Accessibility & Olmstead** – David Fenley – ADA Director, Minnesota Council on Disability
 - Goal 1: Who is eligible for non-emergency medical transportation (NEMT) and how are people made aware that they have this service?
 - Goal 2: Integrate Transportation Planning for Housing
 - Goal 3: Transportation Management Coordination Centers – one-call, one-click

Work Team Updates: Joint Priorities

Joint Priorities

- **Removing Barriers** – Brandon Nurmi – Director, Minnesota Public Transit Association and Transportation Director, Arrowhead Transit
- **Accessibility & Olmstead** – David Fenley – ADA Director, Minnesota Council on Disability
 - Identify and address current transportation gaps and how mobility management can make greater utilization of current resources in those gap areas by providing and coordinating a “first mile/last mile” connection to current transportation options.
 - Provide a central operational methodology to providing a complete trip through a single organizational coordination of transportation options across all transportation needs.

Work Team Updates: Removing Barriers Work Team

- **Removing Barriers** – Brandon Nurmi – Director, Minnesota Public Transit Association and Transportation Director, Arrowhead Transit
 - Increase resources available to address a lack of transportation options in many locations and time spans.
 - Developing Shared Vehicle usage options for organizations by identifying and addressing barriers to utilization.
 - Shared vehicle insurance questions and costs.
 - Vehicle utilization costs and current operator policies for operational responsibilities.
 - Identify current funding availability and future needs for organizational reimbursement to develop and provide affordable transportation options.
 - Evaluate current available funding options and levels to support sustainable transportation options.
 - Identify future funding needs to utilize current resources and develop needed resources.
 - Vehicle and driver shortages are a real problem since the pandemic caused shortages in supply chains and labor force.
 - Currently exploring opportunities to support organizations in increasing operator and staffing workforce levels to meet service needs.

Work Team Updates: Volunteer Drivers

- **Volunteer Drivers** – Beverly Sidlo-Tolliver, Mobility Manager and Transportation Coordinator, Arrowhead RTCC
 - Volunteer Driver Brochure
 - Volunteer Federal Legislation
 - Lunch and Learn webinars
 - Research on Volunteer Driver Services on Health Outcomes



Aligning with CCAM (Federal) Strategic Plan

8:55 Coordinating Council on Access and Mobility (CCAM) – Michelle Lichtig, Mobility Management Program Coordinator, MnDOT and Judy Shanley, Easterseals Director of National Center for Mobility Management

- *What is mobility management?*
- *Who is involved?*
- *What is the challenge?*
- *Who is served, and why is it important?*
- *What does this have to do with our work at the state level and regional level?*
- *Importance of state and local partnerships*

What is mobility management? Who is involved?

Mobility Management:

- Mobility management is an approach to designing and delivering transportation services that starts and ends with the customer.
- It begins with a community vision in which the entire transportation network—public transit, private operators, cycling and walking, volunteer drivers, and others—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.

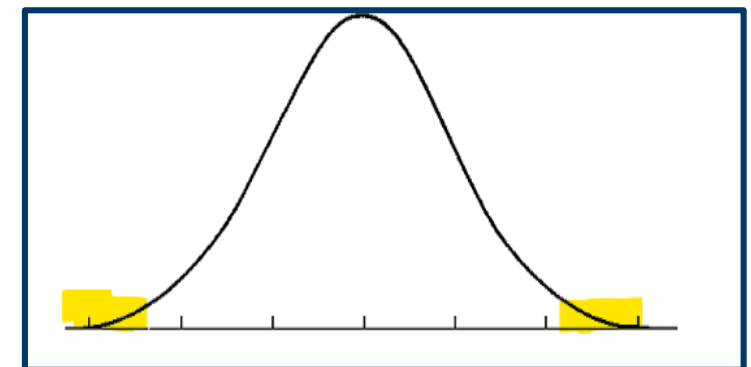
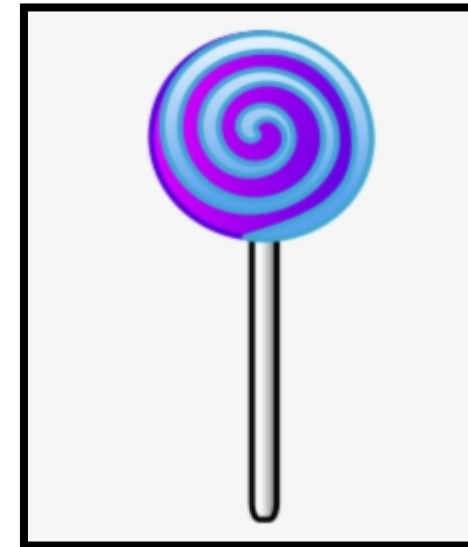
Who is involved? Root Structure Includes:

State Agencies/Transit providers/County Commissioner/Area Agencies on Aging/Workforce Development/Human Services non- profits/Transportation Advocates/Veteran Service Organizations/Managed Care/ Centers for Independent Living/Consumers/Business Community/Local Public Health...and many more!



What is the Challenge? Who is served and why it is important?

- Transportation needs exceeds resources
- Supporting transportation needs for older adults, people with disabilities and low- income individuals
- Meeting the needs when public transportation is insufficient, inappropriate or unavailable.
- Often a relatively low number of a region's population requires human, social transportation compared to the entire region. But challenges that an individual face are significant – along with a complex process toward solution – key focus



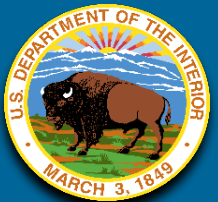


Coordinating Council on Access and Mobility (CCAM) What an Opportunity!



Let's Talk About....

- The Value of CCAM
- What does this mean for you?
- Next steps
- Discussion – questions – wrap-up



CCAM

Coordinating Council on Access and Mobility

• 11 Federal Agencies

- Dept. of Transportation
- Health & Human Services
- Housing & Urban Development
- Education
- Dept. of Labor
- Veterans Administration
- US Dept. of Agriculture
- Dept. of Interior
- Department of Justice
- Social Security Administration
- National Council on Disability

2023-2026 CCAM Strategic Plan Mission and Goals

MISSION STATEMENT

The Coordinating Council on Access and Mobility (CCAM) collaborates to improve transportation access for all people.

GOAL 1

Strengthen the CCAM and improve multisector collaboration at all levels and jurisdictions

GOAL 2

Promote the development of safer and more accessible transportation networks

GOAL 3

Address CCAM agency policies that impede transportation coordination

Why is CCAM at the State Level a Good Thing?

- Creates efficiency to address transportation challenges
- Consistent with the MCOTA Strategic Plan and Logic Model – operationalizes this work.
- Aligns with agency plans. For instance:
 - Department of Human Services, Minnesota's Medicaid (Title XIX) and CHIP (Title XXI) state plans
 - Department of Employment and Economic Development, (DEED), The Path to Career Success
- Identifies new state partners and resources
- Improves performance metrics for your agency and outcomes for the individuals you serve related to access to health care, jobs, education, and inclusive community services and opportunities!

So How Do you Improve Multisector Collaboration?

**Explore existing
coordination**

**Funding, braiding, sharing
vehicles (incidental use),
grant programs, training,
informational content,
policies**

**Identify obstacles and
challenges**

**Implement cooperative
plans to remove barriers –
policies and practices**

What's Next?

Learn about existing coordination activities – successes and challenges

- Please identify key personnel in your agency with whom we can speak
- If feasible, identify a forum for our conversation
- Share relevant resources
- NCMC to hold focus groups and interviews

Stakeholder face to face forum to roll-up sleeves (January 2024?)

- Confirm understanding of CCAM issues and topics
- Connect CCAM action plan to the MCOTA strategic plan
- Develop tangible activities for participating MCOTA agencies

NCMC to develop an action guide/implementation tool

- Reflecting lessons learned, strategies, and resources
- Case study of the process so others can learn

Questions and Discussion



Thank you



Judy Shanley, Ph.D.
Easterseals Director NCMM
Asst. VP for Education and Youth Transition
National Director, Transportation and Mobility
Easterseals

JShanley@easterseals.com



Steve Workman
NCMM Consultant
Transport New Hampshire

steve@transportnh.org

2025-2029 Strategic Plan

9:05 MCOTA's Strategic Plan for 2025-2029 – Tom Gottfried, MCOTA Executive Director and Program Director, Department of Transportation

- MCOTA work effort for CY 2024
- Projected MCOTA Member agency involvement and stakeholder engagement
- Draft timeline

Question: Any feedback on strategic plan focus areas, process, and leadership involvement?

Public Comment and Wrap-Up

9:15 **Next steps and member follow-up** – Tim Sexton, MCOTA Chair and Assistant Commissioner for Sustainability, Planning, and Program Management, MnDOT

9:20 **Closing Comments** – Nancy Daubenberger, MnDOT Commissioner

9:25 **Public Comment** – Tim Sexton

Members of the public are allowed up to two minutes for comment.

9:30 **Adjourn**

Thank you!

CoordinateMNTransit.org