



Minnesota Council On Transportation Access

Michelle Lichtig, Program Manager
11/14/2023

Conference Presentation: Outreach

Conferences – Presentations and Exhibit Booth Support:

St Louis County Human Services: Presentation -Robyn Bernardy , Beverly Sidlow Tolliver and Mai Thor

- Exhibit Booth Support: Karen Onan, Michelle Thomas and Gavin Bukovich

MPTA: Presentation- Alan Hermann and Beverly Sidlow Tolliver

Grand Rapids Transportation Conference: Presentation- Beverly Sidlow Tolliver and Tom Gottfried

Reimagine Aging: Scott Olson

Association of Travel Instruction: Robyn Bernardy

CALACT: Presentation- Michelle Lichtig



Building Roots: Partnerships for Problem Solving/Innovation

Mobility Management:

- Mobility management is an approach to designing and delivering transportation services that starts and ends with the customer.
- It begins with a community vision in which the entire transportation network—public transit, private operators, cycling and walking, volunteer drivers, and others—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.



Building Roots: Partnerships for Problem Solving/Innovation

Metro: Transit Coordination Access Project - TCAP

Anoka

- Began conversations with other RTCCs and TCAPs on possible transfer locations in Anoka and Washington County

Dakota

- **GoDakota** Lyft program has 1580 eligible ride For Waiver eligible residents getting to and from employment as well as community access.

Hennepin County

- MnDOT's newest TCAP in January!

Newtrax

- Four new bus service loops in Ramsey County – DHS Live Well At Home Grant
- Awarded August 2023 “Best Place to Work for employers with over 50 employees”

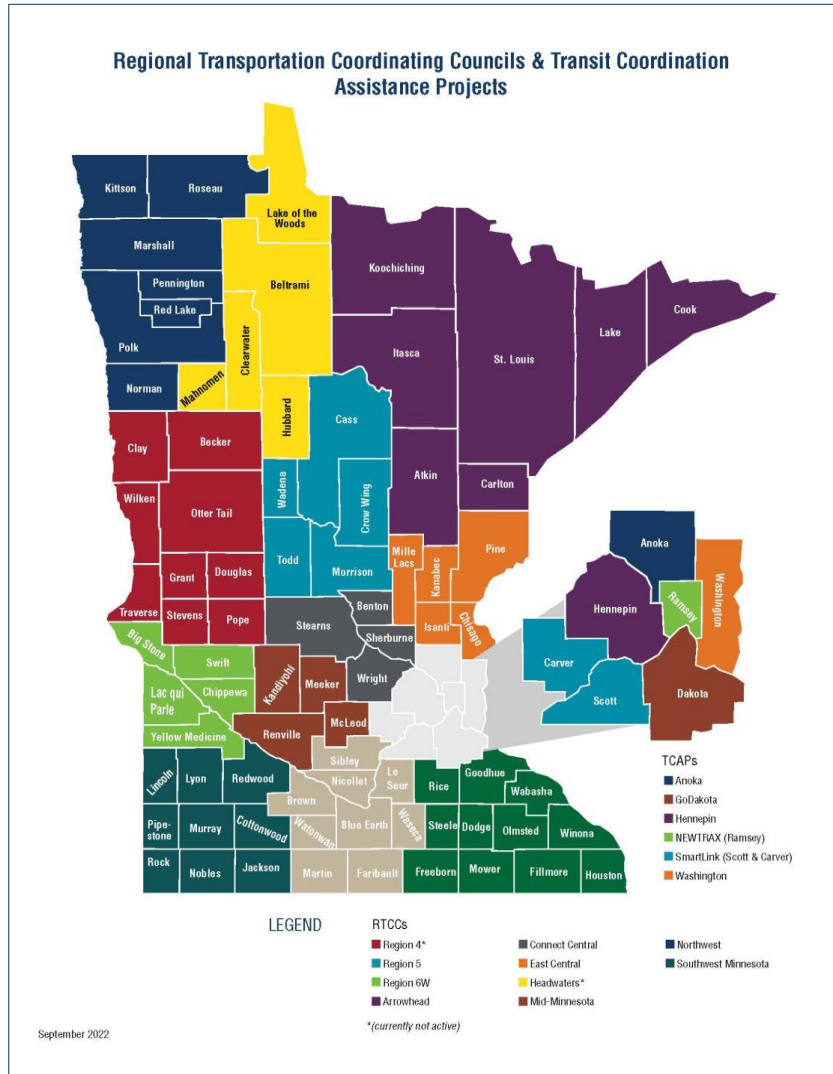
Washington

- Significant partnership development through trainings/education outreach and collaboration with:
 - Residents and employees across county teams, departments, and organizations.
 - Internal teams & external partners in housing, public health, transportation, and community engagement

Scott/Carver

- **HopScott** Volunteer Driver Van: Success recruiting new drivers.
- Average 100-120 trips/month, 75% food 25% people, mostly medicals and mental health center

Transit Coordination Assistance Projects (TCAP) Metro Area



Six TCAPS in Metro Counties:

- Anoka
- Dakota -Go Dakota
- Carver/Scott – Smart Link
- Hennepin
- Ramsey-Newtrax
- Washington – Go Washington

Building Roots: Partnerships for Problem Solving/Innovation

Greater Minnesota: Regional Transportation Coordinating Council

Arrowhead:

- **Dialysis Transportation** regional partnership coordination. Working with National Center on Mobility Management (NCMM)

Headwaters:

- **White Earth Transit** – RDC and RTCC collaborative relationship on various projects including Bemidji State University students working on marketing videos.

Mid MN:

- **Fare Free Farmer's Market Shuttle – National Development Organization Excellence Award** – partnership Centra Care
- **Free Fare** –Willmar Area Community Foundation (WACF) Grant supports \$18,000 free fare for Central Community Transit (CCT). Added an evening route.
- **Supports initial projection:** More people to use established stops and reduced dependence on dial-a-ride service, thereby improving efficiency. This, during the midst of a widespread driver shortage.

Southwest

- Protected Custody Transportation – Awarded funding for two vehicle through PrimeWest grant.

East Central:

- Transportation/Transit transfer hubs project development, working with Moving Greater Minnesota Forward.

Northwest:

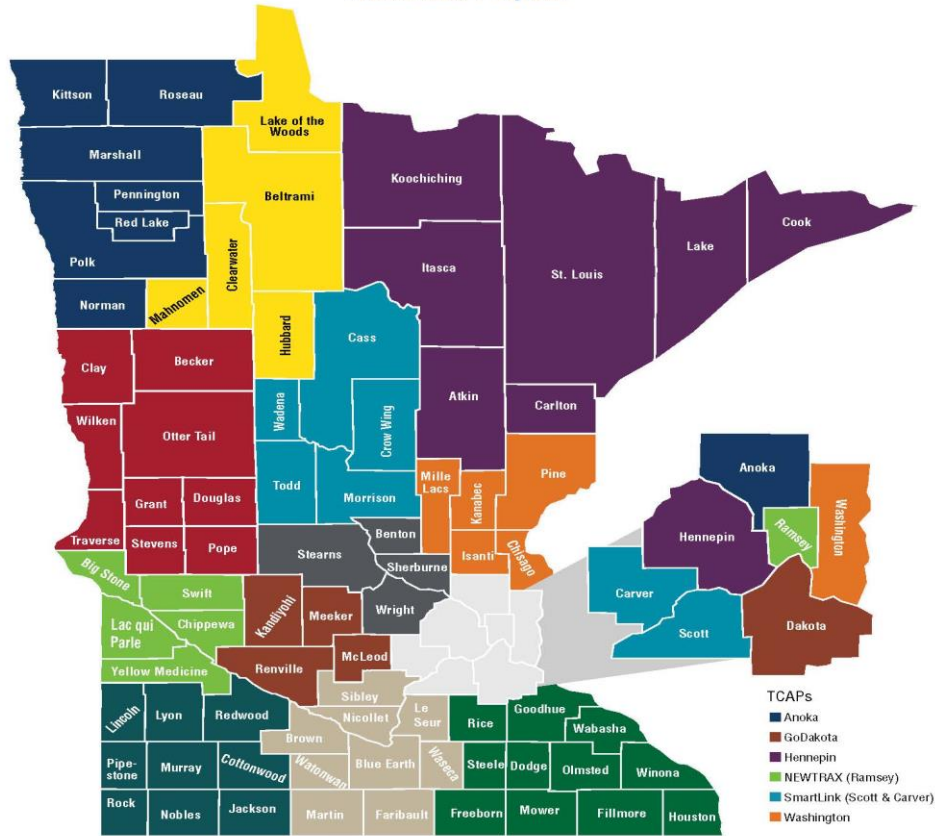
- Exploration of transportation options for city of Warren. Working with Moving Greater Minnesota Forward

Region Five:

- Exploration of intercounty transportation – researching best practices

Regional Coordination: Regional Transportation Coordinating Councils RTCC

Regional Transportation Coordinating Councils & Transit Coordination Assistance Projects



LEGEND

RTCCs

- Region 4*
- Region 5
- Region 6W
- Arrowhead
- Connect Central
- East Central
- Headwaters*
- Mid-Minnesota
- Northwest
- Southwest Minnesota

**(currently not active)*

September 2022

Seven Regional Transportation Coordinating Council RTCCs in Greater Minnesota

- **Arrowhead**/Arrowhead Regional Development Commission
- **Northwest**/NW Regional Development Commission
- **Region Five**/Region Five Regional Development Commission
- **East Central**/East Central Regional Development Commission
- **Headwaters**/Headwaters Regional Development Commission
- **Mid-Minnesota**/Mid-MN Regional Development Commission
- **Southwest**/United Community Action Partnership

Center for Medicare and Medicaid (CMS) Guidelines

Center for Medicare and Medicaid (CMS) Transportation Coverage Guide

- CMS is a member agency : Coordinated Council on Access and Mobility (CCAM) – working within this structure for guidelines
- The assurance of transportation is an essential feature of the Medicaid program that ensures beneficiaries' access to health care.
- The transportation assurance includes **non-emergency medical transportation (NEMT)** provided through multiple modes of transportation
- Public transit agencies are often used in state Medicaid transportation programs and recognized as a least costly option. State DOTs and Medicaid agencies should explore partnerships to better serve the Medicaid population.

Mobility Managers & Management: It's about our collaborators!



Thank you again!

Michelle Lichtig

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